

From: Richard Smith, Corporate Director Adult Social Care and Health
Clair Bell, Cabinet Member for Adult Social Care and Public Health

To: Adult Social Care Cabinet Committee – 29 September 2020

Subject: **ADULT SOCIAL CARE PERFORMANCE AND COVID-19**

Classification: Unrestricted

Previous Pathway of Paper: Adult Social Care and Health Directorate Management Team – 19 August 2020

Future Pathway of Paper: None

Electoral Division: All

Summary: This paper provides Adult Social Care Cabinet Committee with an oversight of Adult Social Care activity during and since the Covid-19 pandemic.

Recommendation: The Adult Social Care Cabinet Committee is asked to **NOTE** the paper.

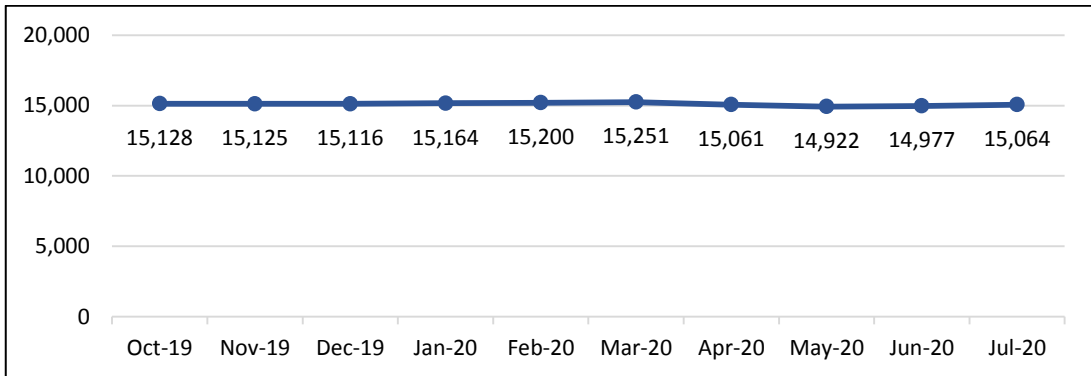
1. Introduction

1.1 At the meeting of the Adult Social Care Cabinet Committee on 14 July 2020, Members requested an overview of Adult Social Care activity during the Covid-19 pandemic. This paper provides an oversight of how service provision has been affected over the last 10 months.

2. Overall Demand for Services

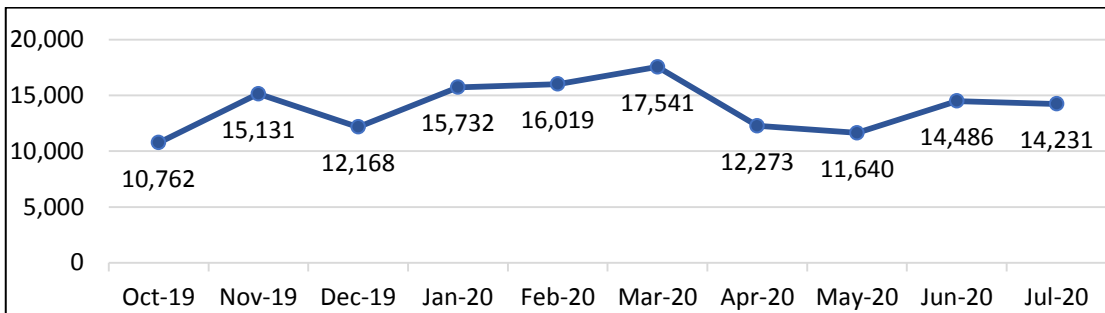
2.1 Overall, Kent has seen a decrease in the number of clients receiving services during Covid-19 pandemic. Chart 1 below demonstrates the total number of clients receiving services during the year and a decrease in the number of clients can be observed from March onwards:

Chart 1: Number of clients overall receiving services



2.2 The reduction in the number of clients reflects a decrease in demand for social care during the period. Chart 2 demonstrates the number of contacts from clients during the same period:

Chart 2: Number of contacts from clients



3. Analysis of Service Provision

3.1 The greatest reduction in service provision can be observed in both residential and nursing care. Charts 3 and 4 demonstrate this decrease.

Chart 3: Number of clients receiving residential services

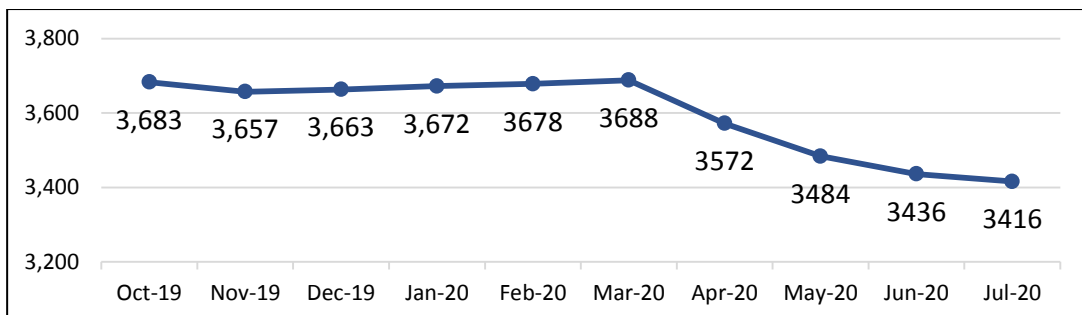
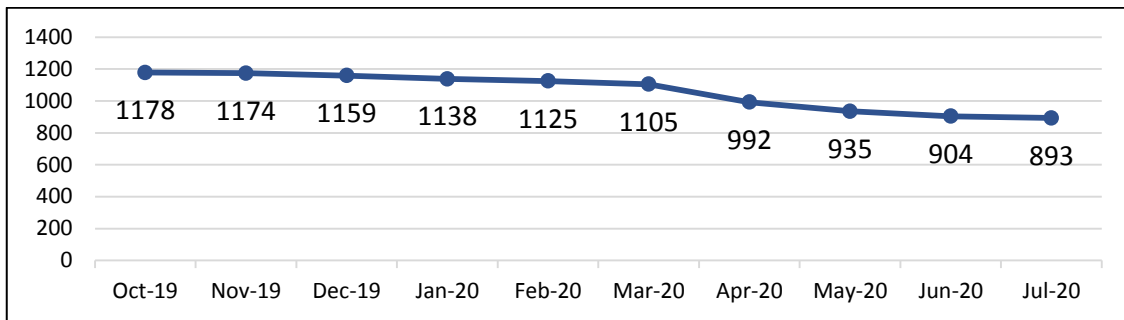


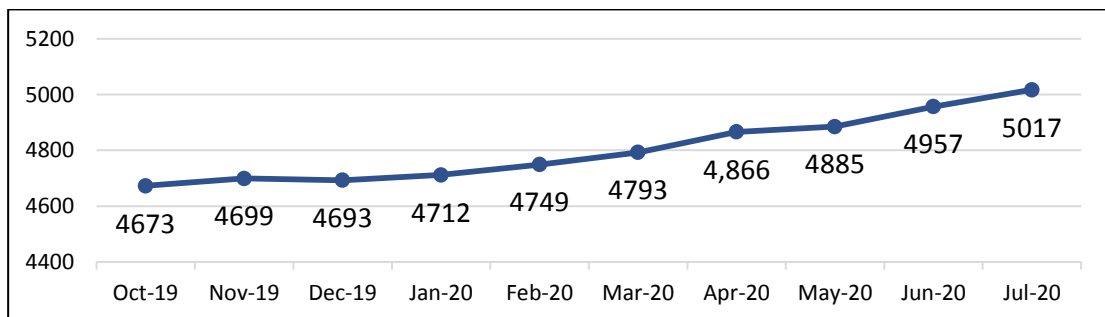
Chart 4: Number of clients receiving nursing services



3.2 Although slight decreases in residential and nursing provision have been observed with our Mental Health and Learning Disability clients, the biggest reduction has been witnessed within our older people cohort. The reduction has been across all of Kent and is a result of a combination of an increased rate in services ending and a reduction in the rate of new starts from March 2020 onwards.

3.3 The decrease in residential and nursing provision is in contrast to homecare provision which continued to see an increase during the Covid-19 pandemic.

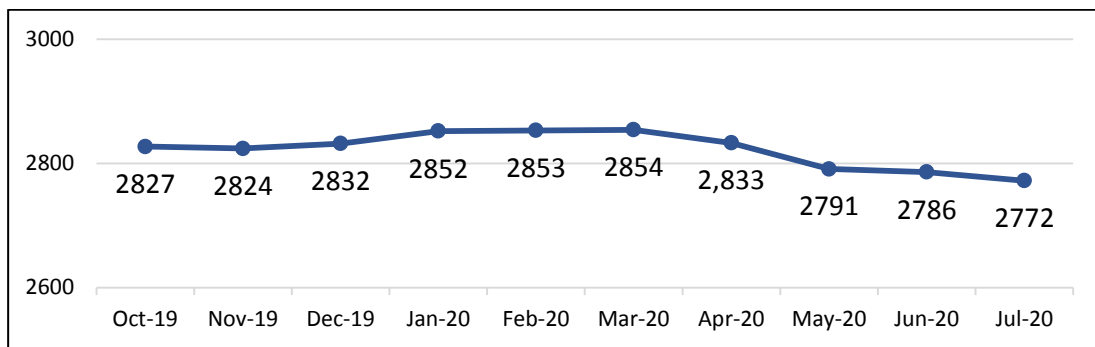
Chart 5: Number of clients receiving homecare



3.4 Again, the majority of this increase relates to our older people cohort and is observed all across Kent. The increase in client numbers relates to a significant increase in demand for this service: during January 2020, 303 new clients started to receive homecare services and during the month of April this increased to 418 new client starts.

3.5 Direct Payments witnessed a slight decrease in clients receiving services. Chart 6 demonstrates the change in service provision during the last year:

Chart 6: Number of clients receiving Direct Payments



3.6 This decrease relates to all client cohorts except for our mental health clients where the numbers have remained relatively consistent over the year.

4. Conclusion

4.1 The above analysis demonstrates that:

- Overall there has been a slight decrease in the provision of social care services during the Covid-19 pandemic
- The decrease is as a result of a reduction in clients receiving long term residential and nursing care and a slight decrease in demands for social care services overall
- However, the decrease in residential and nursing provision has been contrasted by a significant increase in demand for homecare provision
- The data continues to be reviewed in order to understand the long-term impact of Covid-19 on adult social care provision.

4. Recommendations

Recommendation: The Adult Social Care Cabinet Committee is asked to **NOTE** the above analysis and conclusion

5. Background Documents

None

6. Report Author

Matt Chatfield
Operations Analytics and Systems Manager
03000 410216
Matt.chatfield@kent.gov.uk

Lead Officer

Helen Gillivan
Head of Business Delivery Unit
03000 410180
Helen.gillivan@kent.gov.uk